



COVID-19 Update: Learn about our commitment to cleanliness

As we welcome you back to our resort, we are committed to providing you with a safe environment that aligns with expert protocols for working to defeat COVID-19. Consisting of in-house and outside efforts, hygiene and infection prevention, Cala de Mar is redefining our cleaning and safety standards. We will actively monitor and evolve our solutions to ensure a continued focus on the health and safety of our guests and our team.

Cala de Mar's Commitment:

- Hand sanitizing antibacterial gel bottles are available at hotel entrance, at our front desk, and throughout the property.
- All spaces in Cala de Mar have natural ventilation and most are open-air spaces, including all restaurants.
- Starting with our public spaces and high-traffic areas, sanitation protocols were reinforced with sanitizing products. We are going above and beyond our normal protocols cleaning surfaces with increased frequency. Dedicated staff meticulously wash and disinfect all surfaces at the resort with recommended cleaning agents.
- It is mandatory for the Cala de Mar team to use gloves and face masks. Expect to see Housekeeping, Front Desk and Food & Beverage staff wearing face masks and gloves.
- The linens in the guestrooms are changed, washed and dried at high temperatures according to sanitary standards. Every high-touch surface in the guestroom has been identified and meticulous cleaning and disinfection has been put in place.
- We handle all food according to the sanitary standards to protect our guests from any health risk.
- Seating in the restaurant and bar is in accordance with the social distancing guidelines.
- All facilities and pool furniture are organized in accordance with social distancing guidelines. We ask that chairs and lounges are not moved.
- The fact that Cala de Mar is a small hotel with large wide-open spaces favors social distancing. Likewise, guests will be reminded to maintain a distance of at least 6 feet with people who are not traveling with them.
- All employees will access the resort only after verifying their temperature and when there are no other symptoms of any illness.

The safety and wellbeing of our guests and team members is always our highest priority. Due to the precautionary measures to help prevent the spread of disease please note that certain food and beverage, spa and other services may be limited.